A Suite of ‘Stand-alone’ direct services that integrates around a person as her needs shift with advancing age

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WHO Pilot Site for Age-friendly Primary Care Clinic

The Age-friendly Principles, developed by the Age-friendly Advisory Group commissioned by the 2002 2nd UN World Assembly on Ageing in Madrid, to guide primary health care centres in modifying their structures to better meet the needs of the older persons:

• Information, Education, Communication and Training
• Health Care Management Systems
• Physical Environment of the Primary Health Care Centres

• Supported by HMCM and the rest of the HMCSA
HUA MEI CARE MANAGEMENT
CREATED 1998

COMPREHENSIVE NEEDS ASSESSMENT, CARE PLANNING, MULTI-AGENCIES PARTNERSHIPS; VIRTUAL TEAMS
HUA MEI DEMENTIA CARE SYSTEM
2014

Transitional physician-enhanced dementia-specific care management service with

- Behavioural management
- Supportive engagement

- Phases:
  - Crises Management → ‘Rementia’ → Sustainability and Stand down

- Time-limited (up to 6 months), fully subsidized, supported by HMCSA and other community services.
FRAIL ELDER AND FAMILY CARE PARTNER

Day Health Centre

Meals
Social Engagement
Counselling
Care Management
House chores
Rehab
ADL Support
Recreation and Learning
Escort and Transport

Managing Health Care Setting Transition
Medication Management
Health Monitoring
Primary Care

‘Sick Bay’ Facilities
Support for Caregivers
Emergency Housing

Home-based health and social care provision

HUA MEI EPICC
CREATED 2011

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Hua Mei Mobile Clinic
Created 1993

- Team-managed Home-based Primary Care

The key features:
  - **Interdisciplinary Health Team**
  - **Primary care** approach
  - Community-oriented **Geriatric and Gerontology training**
  - Special attention to **Transitional and End-of-Life Care**
  - **24H coverage**
  - **Comprehensive assessment and care planning** using InterRAI Home Care, HMMC Initial Assessment and Care Plan Protocols
  - Emphasis on **Care management**, providing multi-dimensional trans-disciplinary intervention.
  - Use of **IT** Referral through AIC eReferral
The Clinic
Care Management Service
High needs and very frail
External Services Coordination, incl. Drs (where not available in-house)

EPICC
BioPsychoSocial Risk Screening
Counseling and Coaching

The TCM Clinic
Review of past assessment +/- Standardized Home-based Comprehensive Geriatric Assessment
Generally able to attend Day centre Home-bound or bedbound, near End of Life.
Primary Care + Care management in a Team Mobile Clinic
Occasional reversion with Rehab and case management

Dementia Care System

THANK YOU!

Primary Care + Care management in a team